

## Carroll County Veterans Coalition

Agenda September 26<sup>th</sup>, 2023

1. Welcome
  - a. Please sign in with name, organization and contact information
  
2. Guest Speaker
  - a. Nona Alexander
  - b. Operation Delta Dog
    - i. Operation Delta Dog serves two missions; rescuing dogs from shelters and training them to be service dogs for area veterans that are living with PTSD, TBI and/or MST
    - ii. Begin offering training classes in Franklin, NH.
  - c. Question and Answer
  
3. Updates-as time allows
  - a. Jen
    - i. Eric Eason - Carelon
      1. Holds the DHHS contract to manage the 988 data
      2. Takes overflow call from Mobile Crisis unit
      3. Separate from Veterans' Crisis Line
      4. 988 operators encouraged to ask about veteran status, but it is not protocol
      5. General/gatekeeper training on veteran culture and needs
      6. Data collected not a good representation of veteran information
      7. Approached VA to increase collaboration but there are barriers
    - ii. ASIST training September 11/12
    - iii. Logo design by youth at Kingswood Youth Center?
      1. Ideas?/Thoughts?
    - iv. Guest speaker needed at Kingswood Youth Center?

- v. Reached out to Wolfeboro Legion about Veterans' Day Parade
    - 1. Other ideas for activities?
      - a. Virtual 5k-entry fee- Can compete as a team
        - i. [DAV 5K](#)
      - b. Wounded Warrior Project – organize a walk?
        - i. [1 Message! \(woundedwarriorproject.org\)](#)
  - vi. Trying to post our meeting on NH DMVAS Calendar
  - vii. Reached out to NH Rapid Response
    - 1. Inquiring about veteran data
    - 2. Possibly adding the Veterans Crisis Line to the cards
  - viii. Putting together resource packet for medical providers and community partners
    - 1. Ideas on what should be included?
  - ix. Would like to connect to providers
  - b. Other updates?
4. Open discussion-as time allows
- a. What specific goals/objectives would you like to see accomplished with this coalition?
  - b. What needs do you feel are the highest priority
    - i. Polling online or in person?
    - ii. Survey available
  - c. Planning an event
    - i. “Open house” party or “Wellness fair” with vendors etc?
  - d. Thoughts on ways to get information about events out to veteran population quickly?
    - i. Text blast services?
    - ii. Newspaper?
5. Develop mission and vision statement
- a. I would like to do this with you

- b. Mission
    - i. What we are
  - c. Vision
    - i. Where we are going
      - 1. Include goals/objectives
6. Resources
- a. DMAVS
    - i. [Welcome | Department of Military Affairs and Veterans Services \(nh.gov\)](#)
  - b. Easterseals Veterans Count
    - i. [Veteran Assistance Programs & Charities NH | VetsCount](#)
  - c. [VA Manchester Health Care | Veterans Affairs](#)
  - d. Care Coordination Program – NH
    - i. [www.ccpnh.com](http://www.ccpnh.com)
7. Events
- a. [Events - Vets Count New Hampshire](#)
  - b. [Community Calendar | Department of Military Affairs and Veterans Services \(nh.gov\)](#)
8. Thank you
- a. Next meeting
    - i. October 24<sup>th</sup>, 2023 1000 hrs